Important Information Please Read Before Completing Enclosed Form

This document will be scanned. Please help us to process your form quickly by following the direction below.

	Use only black ink.
	Write only within the green boxes and ovals.
	Write numbers clearly in block form. Do not insert commas between numerals.
	Fill in ovals completely. Do not use \checkmark or X.
	Return only the original, no photocopies, Fax's, or duplicates of any kind.
	Do not mail attachments or cover sheets. You will be contacted if additional information is required.
	Comments are not necessary. You will be contacted if additional information is required.
	Avoid making stray marks such as check marks.
	Do not use staples on the form.
	Do not use time/date stamps or rubber stamps
	If wages are required in Section 5, be certain to provide wage data.
Register now on www.mass.gov/dua to complete and submit future forms on the web	
	Under Online Services click UI Online For Business
For additional information, visit www.mass.gov/dua, Click on Business Services, then Employer Forms	

Information to help you complete the new DUA Unemployment Insurance Request for Information

There are six sections where you need to confirm or complete information.

- Your DUA account number. Please verify that it is correct.
 If needed, a corrected number can be entered in the boxes on the
 right side of this section.
- 2. Information on the person who filed the claim.

 Check the pre-printed information on the claimant and complete the dates requested.
- The claimant's employment status. You need to fill in one reason. There is limited space for comments, with additional space on the reverse side of the form, if needed.
- 4. Payments other than wages. There are four choices. Indicate any/all that apply to the claimant.
- 5. Wage information. There is space for five calendar quarters/ wage periods labeled A E. Some wages reported by you to the Massachusetts Department of Revenue (DOR) may be pre-printed. The word "None" will appear if there are no wages on file.
 - Check that all pre-printed amounts are accurate.
 - Correct any inaccurate amounts.
 - Enter gross wages for any other quarters listed if wages were
 paid to the claimant. Sometimes wages may be requested for a
 partial calendar quarter. When this happens, be sure to provide
 wages for that period only, not for the entire quarter.
- 6. Contact information. Complete this section by providing information on the person who should be contacted for information on the claimant's separation from work. There is also a certification statement and a place for the name and signature of the person who completes the form.



